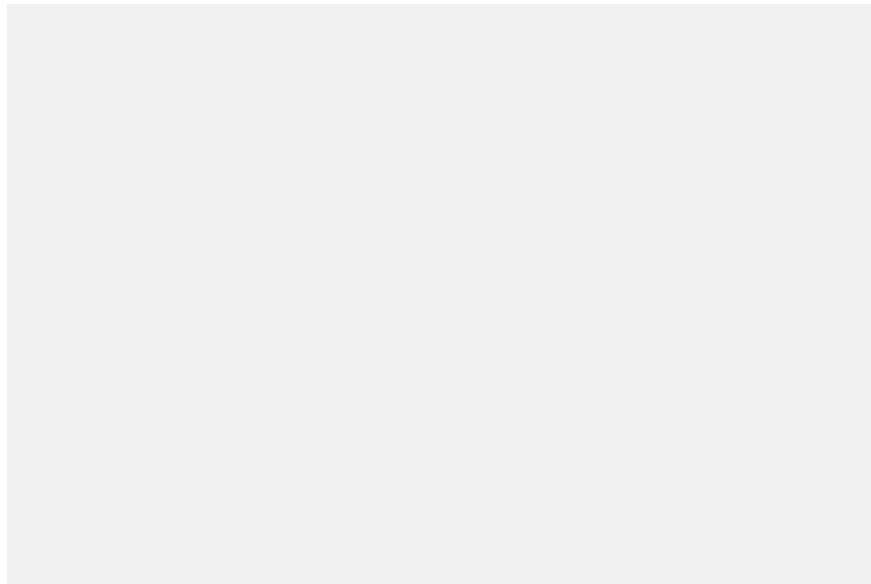


Q1 Your position or assignment?

Answered: 83 Skipped: 0



	2.41%	2
	20.48%	17
	44.58%	37
	32.53%	27
Total		83

Q4 If you answered that you seldom visit or never visit the library, please tell us why.

Answered: 31 Skipped: 52

Q5 How often do you use the library's online resources each semester?

Answered: 79 Skipped: 4

	16.46%	13
	30.38%	24
	29.11%	23
	17.72%	14
	6.33%	5
Total		79

Q7 Please check all that apply:

Answered: 64 Skipped: 0

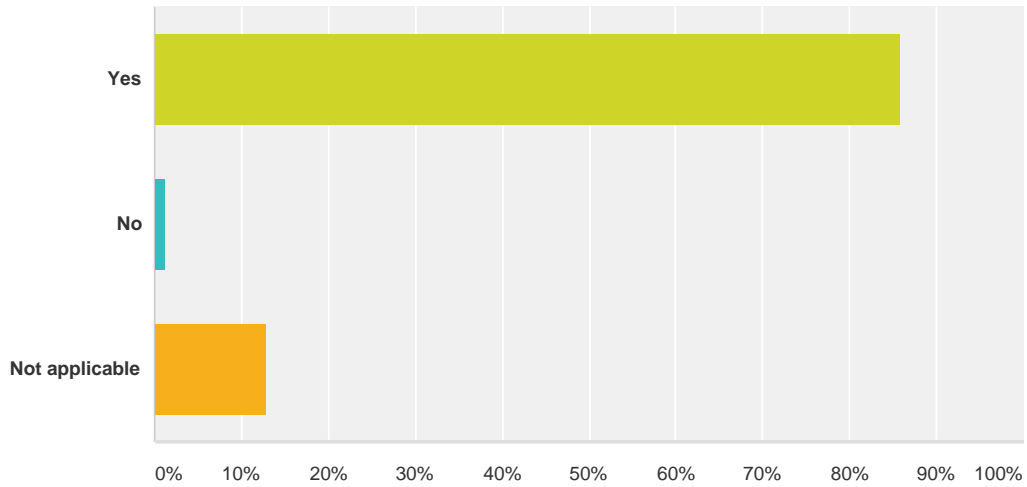
	37.50%	24
	45.31%	29
	32.81%	21
	9.38%	6
	6.25%	4
	34.38%	22
	42.19%	27
	50.00%	32
	12.50%	8
	20.31%	13

West Valley College Library's 2016 Faculty and Staff Satisfaction Survey

I refer my students to the Reference Desk (Library Faculty assistance).	56.25%	36
Total Respondents: 64		

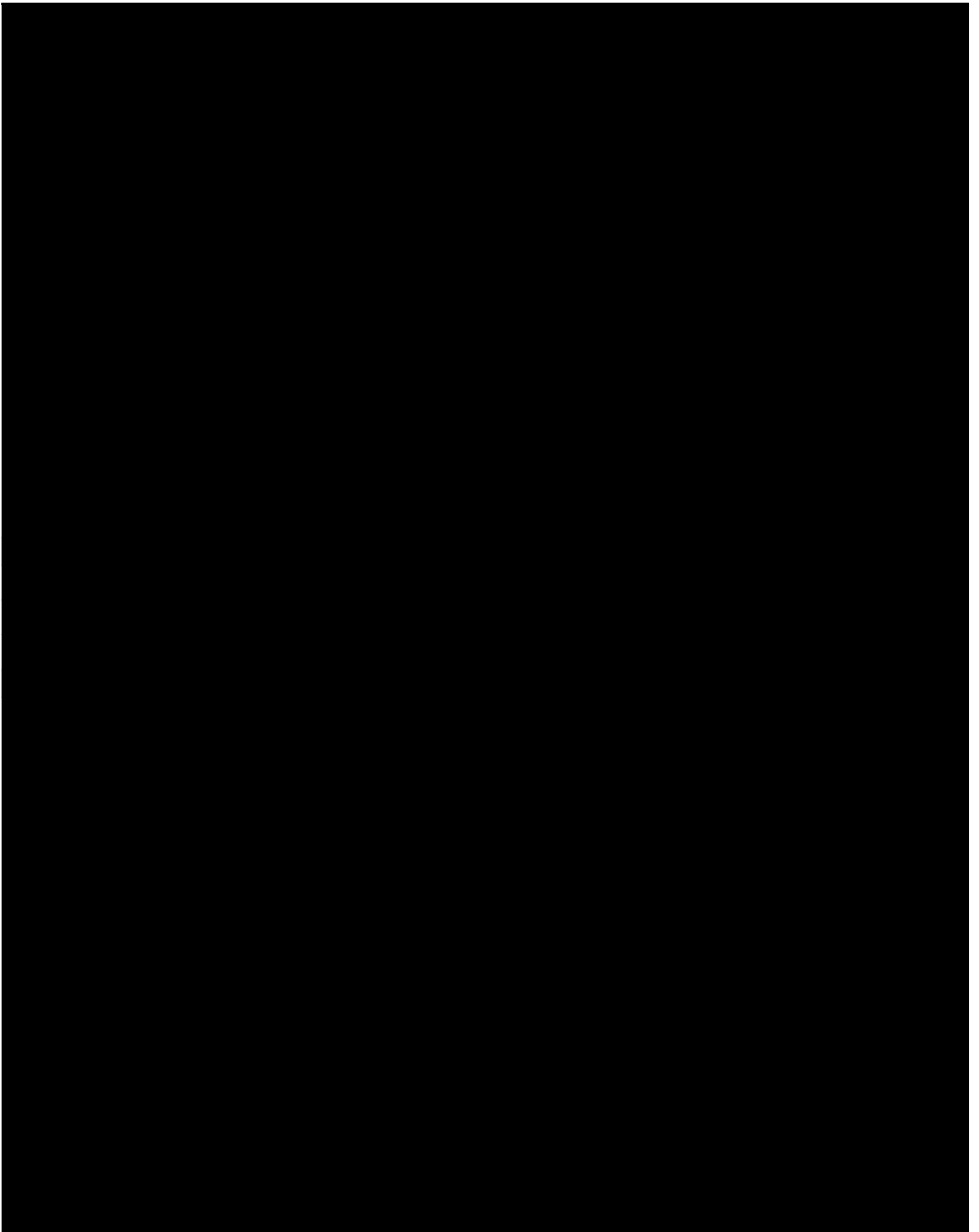
Q8 Are you satisfied with the following library resource: The assistance, services, or instruction that I have received from the library staff?

Answered: 77 Skipped: 6



Answer Choices	Responses	
Yes	85.71%	66
No	1.30%	1
Not applicable	12.99%	10
Total		77

Q9 If you are not satisfied with the assistance, services, or instruction with 6% n n n n n

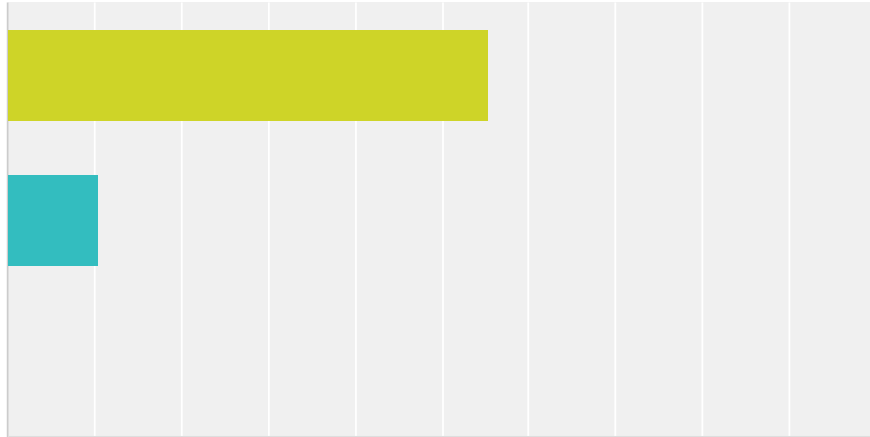


Q13 If you are not satisfied with the class orientation and library skills instruction services offered by the library, please state why.

Answered: 0 Skipped: 83

Q16 Are you satisfied with the following library resource: The library's electronic resources, including full-text articles, e-books and streaming media?

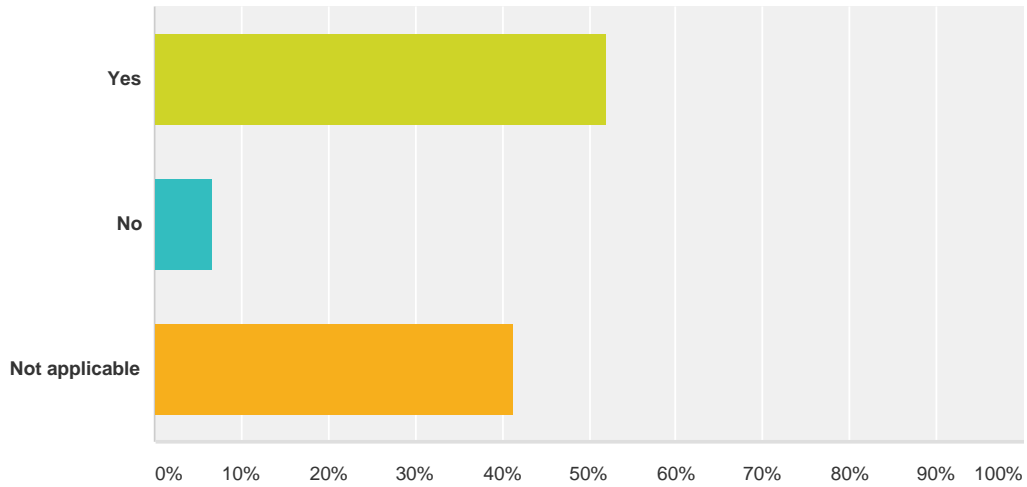
Answered: 76 Skipped: 7



	55.26%	42
	10.53%	8
	34.21%	26
Total		76

Q20 Are you satisfied with the following library resource: Off-campus access to the library's subscription databases from my office or home?

Answered: 75 Skipped: 8



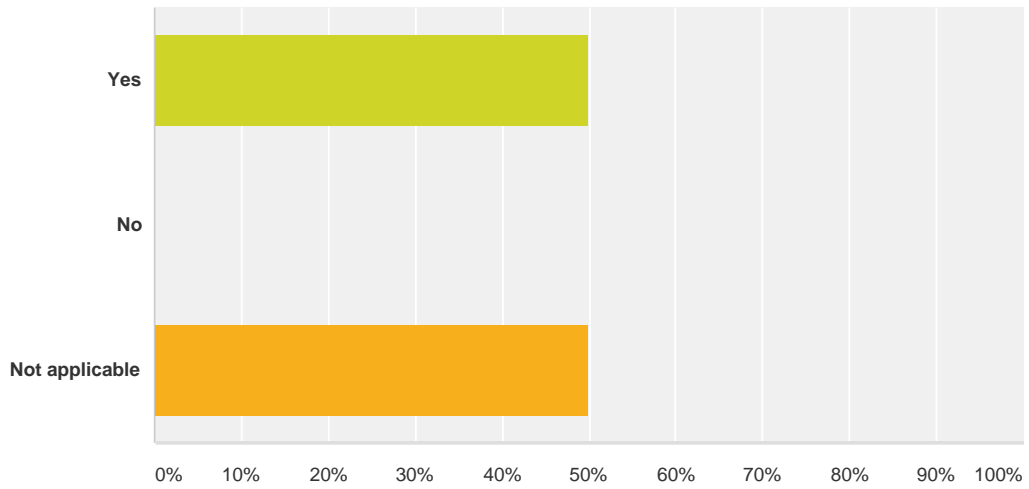
Answer Choices	Responses	
Yes	52.00%	39
No	6.67%	5
Not applicable	41.33%	31
Total		75

Q21 If you answered that you are not satisfied with off-campus access to the library's subscription databases from my office or home, please state why.

Answered: 6 Skipped: 77

Q22 Are you satisfied with the following library resource: The LINK+ service for borrowing books from other libraries?

Answered: 74 Skipped: 9



Answer Choices	Responses
Yes	50.00% 37
No	0.00% 0
Not applicable	50.00% 37
Total	74

Q23 If you answered that you are not satisfied with the LINK+ service for borrowing books from other libraries, please state why.

Answered: 1 Skipped: 82

	58.11%	43
	12.16%	9
	2	

Q25 What other services would you like the library to offer?

Answered: 2 Skipped: 81

